



Aaron Smiley

D E S K T O P E N G I N E E R

PROFILE

An enthusiast-turned-professional with 20 years of experience in IT and development, I'm forever enchanted by the power and potential of technology.

MAIN SKILLS

- SCCM/MECM PC Fleet Management
- PowerShell & Linux Bash
- Application Packaging
- .Net App and Web Development
- Virtualization and Containers
- Communicating complex ideas
- Prioritizing user experience

ACHIEVEMENTS

- 2018 UMF Outstanding New Employee
- 2017 UMS IT "Extra Mile Award" nomination

CONTACT INFO

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Farmington, ME 04938

CAREER HISTORY

Desktop Engineer - EUT Group

University of Maine System | 2019-Present

- PC Lab Engineer for 2000+ machines state-wide
- App Packaging (PowerShell App Deploy Toolkit)
- SCCM/MECM OSD Task Sequence development
- Standardized lab management at all 7 campuses
- Developed strong relationships with campuses which helped to unify IT state-wide
- Migrated labs from Group Policy management to PowerShell-driven Configuration Baselines
- Developed novel method for managing CUPS printers with SCCM/MECM Baselines

Information Systems Specialist III

University of Maine Farmington | 2017-2019

- Evolved UMF's PC lab management from Clonezilla and DeepFreeze to SCCM and Group Policy
- Migrated team storage to AD controlled shares
- Created a PowerShell-driven WPF Application to empower Librarians to create limited AD users

Information Systems Specialist II

Kennebec Valley Community College | 2012-2015

- Managed Thin Clients/Terminal Server
- Learned about Active Directory, GPOs, and Windows Print Server management
- Attempted to build 48 node supercomputer
- Managed Lab PCs the hard way

PROFESSIONAL REFERENCES

James Cyr | Director of End User Technology

University of Maine System - Portland, ME
(207) 780-4453 - jimcyr@maine.edu

Aaron Gagnon | Director of Client and Cloud Strategy

University of Maine System - Portland, ME
(207) 778-7302 - aaron@maine.edu

Niki Woodhouse | Campus IT Officer

University of Maine Farmington - Farmington, ME
(207) 491-4846 - niki.woodhouse@maine.edu

EDUCATION

Bachelors - Information Systems - 3.4 GPA

Susquehanna University, Selinsgrove, PA | 2004